



DURA-SEAL Paint Protection Warranty

Register online at www.durasealprotection.co.nz

Please refer to our website for more information on your warranty, how to care for your vehicle, videos, purchase products, safety and general tips and information.

www.durasealprotection.co.nz

Thank you for purchasing **DURA-SEAL Paint Protection**.

We want to make sure that you have many years of use and enjoyment from our products. In this document you will find the terms and conditions for the **Paint Protection Warranty**.

Please visit our website www.durasealprotection.co.nz to view comprehensive guidelines to get the best result from our products and to keep your car looking like new for as long as possible

Register your warranty online to ensure prompt service response.

WARRANTY NUMBER

The **DURA-SEAL Paint Protection Warranty** remains valid for as long as the vehicle is owned by the original purchaser. The **Paint Protection Warranty** is transferable when inspected and approved by **TF Group Ltd** or their approved agent. An inspection fee applies.

This document assures you that your vehicle has been professionally treated with **DURA-SEAL Paint Protector** prior to delivery of the vehicle.

DURA-SEAL Paint Protector provides easy maintenance and protection from bird droppings, salt spray, road grime, bee pollen and other natural environmental contaminants.

This warranty is conditional upon the customer following the care instructions provided in this document and notifying **TF Group Ltd** within 7 days of an incident occurring.

Should the paintwork become damaged by contaminants covered under this warranty or the owner ceases to be satisfied with the performance of the product then **TF Group Ltd** will rectify the damage and reapply **DURA-SEAL Paint Protector** provided the manufacturer can be satisfied that a legitimate defect exists.

This is NOT a Paint performance warranty. Service limit \$1,500 per incident.

TF Group Ltd

Home of **DURA-SEAL**
High Performance Ceramic Paint Protection and Car Care Products.

24A William Pickering Drive
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09 950 7883

www.durasealprotection.co.nz

Paint Protection Guidelines:

- Read in conjunction with the care instructions in your vehicle owner's manual.
- Thoroughly wet vehicle and hose away any solids.
- To maintain the showroom lustre wash your vehicle once per month using the **Dura-Seal Wash'n Shine** provided at the time of purchase. Do not use alternative car wash products without prior approval by **TF Group Ltd**. Many popular products are compatible with ceramic coatings, however some are not!
- Use cold running water and a noodle mitt or sponge, frequently turning and squeezing.
- Wash top surfaces first, then work downwards. Take care to keep surfaces wet until you are ready to dry them.
- Do not allow any water or washing agents to dry on your vehicle. Additional product can be purchased through your dealer or by contacting **TF Group Ltd**.
- After rinsing, promptly dry your vehicle using a chamois or microfibre towel.
- **NEVER** wash your vehicle while the panels are hot or in direct sunlight.
- Rinse the noodle mitt or sponge regularly to remove all contaminants.
- **DURA-SEAL Paint Protector** is car wash safe; however the protector will not prevent the abrasive damage caused by some types of mechanical car washes. Discretion is advised.

Removal of Marks:

Tar, Grease, Oil: Use a clean cloth dipped in mineral turpentine or similar fluid, dampen the spot then rub gently until the mark is removed. Wash and dry the area. Finally, wash and dry the area or clean up with **DURA-SEAL Q-Clean**.

Bird Droppings, Soil & Clay and Food Items: Flood with running water or soak with wet cloth until thoroughly softened.

Tree Sap: Use either remedy above (depending on the type of sap).

This warranty does not cover reduction in or failure of the product to perform as stated due to the following:

- Failure to care for the vehicle's paint as recommended herein.
- Neglect or abuse of the paint work.
- Acts of vandalism.
- Failure to rinse away any washing agents promptly causing bluish spots on affected areas.
- Failure to dry vehicle promptly after rinsing with tap water.
- Stone and abrasive damage and damage caused by corrosive chemicals, acids, dyes, paints, bleach or similar fluids.
- Paint defects existing prior to application.
- Application of any other protective treatments, defective paint work, metal corrosion and accident damage.
- Failure to remove tree sap, bird droppings or other natural corrosive substances promptly.

DURA-SEAL Fabric Protector:

(If applicable, this will be stated on the Sale Agreement)

This document assures you that your vehicle has been professionally treated with **DURA-SEAL Fabric Protector** prior to delivery of the vehicle.

The **DURA-SEAL Fabric Protection Warranty** remains valid as long as the vehicle is owned by the original purchaser. The **Fabric Protection Warranty** is transferable when inspected and approved by **TF Group Ltd** or their approved agent. An inspection fee applies.

DURA-SEAL Fabric Protector will prevent food and drink based spills from becoming permanent stains, allowing easy clean up.

This **Fabric Protection Warranty** is conditional upon the customer following the care guidelines provided in this document and notifying **TF Group Ltd** within 72 hours of an incident occurring. In the event of a service request arising from not being able to remove a stain and provided the manufacturer can be satisfied that a legitimate defect exists. We will clean and re-treat the affected area at no cost to you.

This is NOT a fabric performance warranty. Service limit \$1,500.00 per incident.

Fabric Protection Guidelines:

We recommend regular vacuuming of the seats and carpet to remove dirt and soils. As required wipe head rests and front of seats with a damp white cloth to remove body oils etc.

Spill Removal Guidelines: Act promptly. Blot don't rub.

Food and Water Based Spills: Scrape away excess with a spoon or similar blunt object. Dampen area with warm water then blot away water. **DO NOT** rub vigorously.

Grease and Oily Substances: Scrape away excess with a spoon or similar blunt object. Blot away residue with clean white cloth dipped in turpentine or similar white spirit. **DO NOT** rub vigorously.

General Soiling: We recommend that you have the interior professionally cleaned to remove all accumulated soil etc.

This warranty **does not cover** reduction in or failure of the product performance as stated due to the following:

- Failure to care for the vehicle's fabric and carpets as recommended herein.
- Neglect or abuse of the fabric or carpets.
- Damage caused by acids, dyes, paints, bleach or similar fluids.
- Damage caused by sunlight or burns.
- Fabric defects existing prior to application.
- Application of any other protective treatments.
- Failure to remove stain or mark promptly.