



DURA-SEAL Leather Protection Warranty

Register online at www.durasealprotection.co.nz

Please refer to our website for more information on your warranty, how to care for your vehicle, videos, purchase products, safety and general tips and information.

www.durasealprotection.co.nz

Thank you for purchasing **DURA-SEAL Leather Protection**.

We want to make sure that you have many years of use and enjoyment from our products. In this document you will find the terms and conditions for the **Leather Protection Warranty**.

Please visit our website www.durasealprotection.co.nz to view comprehensive guidelines to get the best result from our products and to keep your car looking like new for as long as possible.

Register your warranty online for prompt service, this will assist us with any questions you may have.

WARRANTY NUMBER

The **DURA-SEAL Leather Protection Warranty** remains valid for as long as the vehicle is owned by the original purchaser. The **Leather Protection Warranty** is transferable when inspected and approved by **TF Group Ltd** or their approved agent. An inspection fee may apply.

The initial leather inspection and preparation has been done and **DURA-SEAL Leather Protection Cream** has been applied prior to you taking delivery of the vehicle.

The client must maintain the leather on a regular basis – at least every 6 months, by cleaning and protecting the leather. In a situation of heavy use you may need to do this more frequently.

If the leather is accidentally stained and you are unable to remove the stain using the recommended methods, you must contact us within **72 hours** via email info@tfgroup.co.nz or on **09 950 7883**.

If you are unable to identify the stain, we can not guarantee the removal and we may not necessarily attempt to remove it under the conditions of this warranty.

TF Group Ltd

Home of **DURA-SEAL**
High Performance Ceramic Paint Protection and Car Care Products.

24A William Pickering Drive
Albany 0632
09 950 7883

www.durasealprotection.co.nz

Accidental Cuts and Burns:

With the **DURA-SEAL Leather Protection Warranty** you will receive a service repair, at no charge to you when you accidentally damage your leather through a cut, cigarette or any other type of accidental burn.

DURA-SEAL Lifetime Leather Protection Plan:

DOES NOT COVER:

- Stains caused by chemicals, dyes, bleaches, paints, dye transfer etc.
- Neglect, abuse or misuse or if the upholstery is not used in accordance with the manufacturer's recommendations.
- The cost of regular maintenance by a service agent. Only authorised service agents are allowed to clean the leather. Use of unauthorised agents or products will void this warranty.
- Damage to the leather prior to, or upon delivery or damage resulting from mishandling.
- General wear and tear, soiling or damage resulting from everyday use such as perspiration, body and hair oils and its removal and maintenance.
- Pet damage.
- Defects of the leather or the seats as they may become apparent over time.
- Quality of the colour of the leather, fading or other forms of colour loss.

UNDER NO circumstances will **TF Group Ltd** be liable for any damage or personal injury resulting from the misuse of its leather care products.

The **DURA-SEAL Leather Protection Warranty** is not a maintenance contract and does not cover damage or loss due to theft, fire, floods or any event that may be covered by an insurance or any other leather product warranty.

This is NOT a leather performance warranty. Service limit \$1,500.00 per incident.

DURA-SEAL Fabric Protector:

(If applicable, this will be stated on the Sale Agreement)

This document assures you that your vehicle has been professionally treated with **DURA-SEAL Fabric Protector** prior to delivery of the vehicle.

The **DURA-SEAL Fabric Protection Warranty** remains valid as long as the vehicle is owned by the original purchaser. The **Fabric Protection Warranty** is transferable when inspected and approved by **TF Group Ltd** or their approved agent. An inspection fee applies.

DURA-SEAL Fabric Protector will prevent food and drink based spills from becoming permanent stains, allowing easy clean up.

This **Fabric Protection Warranty** is conditional upon the customer following the care guidelines provided in this document and notifying **TF Group Ltd** within 72 hours of an incident occurring. In the event of a service request arising from not being able to remove a stain and provided the manufacturer can be satisfied that a legitimate defect exists. We will clean and re-treat the affected area at no cost to you.

This is NOT a fabric performance warranty. Service limit \$1,500.00 per incident.

Fabric Protection Guidelines:

We recommend regular vacuuming of the seats and carpet to remove dirt and soils. As required wipe head rests and front of seats with a damp white cloth to remove body oils etc.

Spill Removal Guidelines: Act promptly. Blot don't rub.

Food and Water Based Spills: Scrape away excess with a spoon or similar blunt object. Dampen area with warm water then blot away water. **DO NOT** rub vigorously.

Grease and Oily Substances: Scrape away excess with a spoon or similar blunt object. Blot away residue with clean white cloth dipped in turpentine or similar white spirit. **DO NOT** rub vigorously.

General Soiling: We recommend that you have the interior professionally cleaned to remove all accumulated soil etc.

This warranty **does not cover** reduction in or failure of the product performance as stated due to the following:

- Failure to care for the vehicle's fabric and carpets as recommended herein.
- Neglect or abuse of the fabric or carpets.
- Damage caused by acids, dyes, paints, bleach or similar fluids.
- Damage caused by sunlight or burns.
- Fabric defects existing prior to application.
- Application of any other protective treatments.
- Failure to remove stain or mark promptly.